Automated Renewals Policy

We will automatically renew all 7 day and 21 day loan books for you before the loan is due to be returned.

However there are certain times when we cannot renew the book:

- If the book is requested by another person
- If your library account is due to expire
- If the book is a 1-day loan, audiovisual item or equipment loan
- When you owe us over £10 or you have received a 2nd overdue notice on an item on loan to you

You will receive a courtesy email from us to your QMU email address before your books are due back. Please check the due dates of all the books in the email to see what has renewed and what must be returned.

You can also check your current loans online and renew the items yourself (providing they are not requested by another person).

If a book is requested by another person, and therefore cannot be renewed, you will be liable for any charges which accrue if the book is returned late. We will send you further email reminders that the book needs to be returned.

If you have further queries, please visit the Service Desk in the LRC, email lrchelp@qmu.ac.uk or phone 0131 474 000 and ask for the LRC.

August 2018